**EVENTS**

|  |  |
| --- | --- |
| Fashion show for school fundraising | 2nd October 2015 |
| Fashion show for emerging designers | 5th October 2015 |
| Fashion show for new designers | 10th October 2015 |
| Kids fashion sale | 5th November 2015 |
| Accessories sale | 14th November 2015 |
| Fashion show for charity | 25th November 2015 |
| Exclusive membership event | 10th December 2015 |
| Fashion exhibition | 12th December 2015 |
| Christmas and Gala event for sponsors | 24th December 2015 |
| Fashion and demo experience | 29th December 2015 |

ABOUT US

FRIAS is a well-known company that excel in fashion business. Our company was first founded by Mr. Harry Chan in March 2014, we have created a lot of product related to fashion especially for kids. Our product is recognized by many top famous designer around the world such as, Ralph Lauren, Christian Dior, and Marc Jacobs.

Our mission is simply to provide the highest quality, and the most comfortable clothes for kids of all ages. We also provide a new special service that can’t be found in any other stores around Singapore, which is a full body measurements directly to your home so it will allow kids to have the best fit of their chosen fashion wear.

**SERVICE PAGE**

**DELIVERY SERVICE**

**Rest assure, because we can deliver your purchased item to anywhere**

**(Read for more information)**

FRIAS now can deliver your purchase item directly into your desired place. After you have successfully placed your order, our Customer Service team from FRIAS will contact you for confirmation as soon as possible by Email, SMS, or Phone.

**Notice:**

**After successful verification**, you can expect to receive your order within the following time frame:

* **For Local areas**:
* Delivery via FRIAS delivery
* No charge added if your order is more than $50sgd
* Trusted delivery within 2-4 working days (if your delivery didn’t arrive within the arranged date, you can inform our customer support for the delivery detail and you can get 50% discount voucher on selected items)
* **For International shipping**:
* Shipping via DHL or FedEx
* For the cost of international shipping, we will send you an email regarding the shipping detail)

If you have any issue regarding the delivery, you can contact our Customer Service team to get a more specific delivery details.

**VALUE ADDED SERVICE**

**FRIAS designer now can go to your home to do a full body service measurement**

**(Read for more information)**

Because of a lot of request now Frias can do a full body service measurement by our own FRIAS designer team. You don’t need to worry anymore about getting your order size didn’t fit with your kids body, now FRIAS designer team can come to your home and do a full body service measurements, so you and your kids could have the desired fit of our product.

**This service is free based on our terms below:**

1. The location is within the Singapore.
2. Minimal order of more than $75sgd.

**EXCHANGES AND RETURNS**

**FRIAS exchanges and returns information can be see here.**

Before returning and exchange the items, you must check our **FRIAS Return Policy** first to make sure your item is eligible for returning and exchange. If your item meets all the requirements, return can be initiated via our **Online Returns Form**

**PRODUCTS**

**SUBLIME**

“Our Sublime collection will make every children feel comfy and stylish”

Designed by our own top designer who have a lot of experience and outstanding skills in designing our sublime collection, which could make every children looks stylish than others. Our sublime collection is using material that come directly from Paris and have a cooling design that can make children feel very comfy in everyday use.

**JEANS**

“JEANS is a way of life”

Jeans is the most popular style of pants since 1875 until forever. By wearing our Jeans your kids will undoubtedly look more stylish even compared to the adults. Every pair of our Jeans is exclusively designed by Mr. Jacob Turner who have experienced in designing a jeans and have win a lot of award in his design since 1992.

**BEACHWEAR**

**“**Greet the sun with our beachwear”

When you are going out to beach with your kids, it’s essential for them to have a pair of beachwear. You don’t need to worries about how your kids will look like when wearing our beachwear, because our design team is carefully design the beachwear that looks appropriate to use.

**SUPPORT**

**FAQ**

**Got any question? Check our FAQ page**

**Q: What if my package doesn’t arrive on time?**

**A:** If the package doesn’t arrive on time we will give you compensation, mostly will be a 50% discount voucher on our selected items.

**Q: Can I exchange my items if there’s some deficiency?**

**A:** Of course we will exchange your item for free. This will apply only if it is not more than 7 days after the day you received the package. If it’s more than 7 days, we will not accept any exchange**.**

**Q: Do you sell a fashion product for adults?**

**A:** FRIAS now only sell fashion product only for kids, but in the near future we might sell other products for adults.

**Q: Do you have any store in Singapore?**

**A:** We will have a FRIAS café in 8th October 2015, which we will also sell all our products there.

**Q: Is there a minimal order for each purchase?**

**A:** We don’t have a minimal or maximum order for each purchase, so it’s up to you whether you only want to buy 1 product or more than 1.

**FEEDBACK**

**If you have any feedback for us, please visit this page**

**Form**

**Customer Service**

**Have any further question? Contact our customer service**

We will help you anytime with anything we can. Please contact us with:

Email: [FriasCustomerService@gmail.com](mailto:FriasCustomerService@gmail.com)

Call us at: +65 1314 1516

**CAFÉ**

Come and visit us on 8th August 2015

There will be an event, games and service provided just for you.

Here is the sneak peek of our brand new café